8D REPORT

Status: open, contained, closed

8D no.	Customer and ref.	Part no. and rev.	Date opened
Customer plant	Champion	Team leader	Date closed

D0: Prepare and emergency response

D1: Team

D2: Problem description, is	Is not
What	What
Where	Where
When	When
How many	How many

D3: Interim containment (100% sort of suspect stock)

Location	Suspect qty	Sorted	Rejected	Reject %	Sorted by
Total					

Containment result

Parts sorted	
Parts rejected	
Reject rate in suspect stock (%)	

D4: Root causes (occurrence and escape)

D5 and D6: Permanent corrective actions, verified and validated

No.	Action	Cause	Owner	Done	Verification

D6: Validation (defects at the customer, per million parts)

Parts shipped before	
Defects before	
Defects per million before	
Parts shipped after	
Defects after	
Defects per million after	

D7: Prevent recurrence

D8: Closure and recognition

Team leader	Champion	Customer quality